

OUR SERVICES IN PROFESSIONAL IT-SUPPORT

Detailed operations covered by the monthly service charge / workstation (PC). Operations will be conducted during the monthly visit to the headquarters of the buyer.

- Revisions of the monthly systems (OS update systems, defragmentation, devirusare)
- Cleaning systems to prevent disruption hardware components;
- Establishment, fix and resolve any hardware error occurred operation inadequate or incompatibility of equipment;
- Establishment, fix and resolve any errors software Inappropriate operation occurred or incompatibility between the applications used;
- Setting the driver to the optimal operation and the normal parameters;
- Configure operating systems to optimal operation and the normal parameters;
- Installing and configuring new equipment adjacent systems at the request of the beneficiary;
- Check the status and communication between systems connected to which granted the monthly service.
- Consulting to purchase certain components (HDD, CD-ROM, CD-RW, DVD-ROM, DVD-RW, FDD), and peripheral equipment (printers, scanners, etc.) taking into account the compatibility and technical needs of each companies.
- Configuration network services, email, etc.
- Installing, configuring operating systems (Windows, Linux), installing Office applications (Open Office, Microsoft Office)
- Intervet in case of problems occurred and remedy them

Additional services:

In the case of a Windows server, the services we provide are:

- Installation and setup Windows 2003 Server or Windows 2000 Server;
- Installation and setup and configuration of Active Directory policies for local network
- installation and configuration mail server (Windows Exchange Server 2003.2007) complex with multiple facilities: collaboration between users, shared contacts, Outlook Web Access;

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- Installation and setup DHCP server;
- installation and system configuration files backup (Volume Shadow Copy);
- installation and configuration DNS server (server integrated into Active Directory);
- installation and configuration Windows SharePoint Services (Site for the internal sharing, management of documents, calendar, contacts, tasks).

In the case of a Linux server:

- installing Linux RedHat and Debian (or any other Linux distribution on request);
- installation and configuration Web server (Apache) with PHP and mySQL;
- installation and configuration mail server (Postfix, qmail, etc.).
- installation and server configuration files, FTP - anonymous access to (public access) or for each user in part (username and password);
- installation and configuration proxy server SQUID (speed substantial navigation);
- installation and configuration DNS server;
- installation and configuration firewall (IPTable), antivirus (Spamassassin Clam AntiVirus);
- installation and configuration router (if a company with a single subscription of the Internet for the entire network of users);
- installation and configuration server SAMBA (compatible Linux system files - Windows).

General

- back-up data with the possibility of Salvation in our organization (remote backup), providing free customer during the contract, the software necessary
- Web hosting and e-mail (antivirus and antispan)
- Design and implement VPN