

PROFESSIONAL IT-SUPPORT

The administration Computer systems - computers desktop & laptop

- Installing and configuring software and hardware
- Maintenance: periodical of state operation of all equipment. Correcting problems, recommendations for Improving performance and efficiency, where appropriate.
- Service warranty and post warranty on your premises

Network Management - Windows, Linux, (mixed)

- Design, configuration and performance of networks: installation and connection systems, installation and configuration of servers, cabling, network elements (switches, routers)
- Management and maintenance: area network servers, networking equipment, connectivity
- Optimizing Internet access. Cast connection (connections) in the network
- Solutions for load balancing. Solutions distribution load between connections,, monitoring traffic, limiting and / or restrict access to certain users, content filtering, antivirus and antispyware filtering, etc..

Management and maintenance equipment peripherals - printers, multifunctional, scanners, projectors, etc..

- Installation and configuration
- periodical maintenance and supply consumables
- Service warranty and post warranty on your premises

Support for IT purchases

- Purchase and / or consulting procurement systems, hardware, peripherals, software
- Warranty and post-warranty on your premises

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Support a help-desk IT

- Resolving incidents reported to you by phone, e-mail, chat or going to your seat
- Continuous monitoring systems, servers and network for proactive intervention and prevention of incidents
- Assistance in the use of computers and other equipment (configuration, installation software, error messages, "how are you", etc.)

Security Information

- Implementation and management solutions Antivirus, Antispam, Antispyware, Firewall
- Backup regularly with professional solutions (backup systems automatically)
- Auditing security and implementation of policies and systems security
- Data recovery, etc..

Solutions for E-mail

- Hosting e-mail (includes all services below)
- Installation, administration and maintenance for server e-mail boxes maintenance of e-mail
- Solutions Antivirus, Antispyware, Antispam and content filtering
- Solution access e-mail through the web interface (WEBMAIL) for access from remote or outside the network in terms of maximum security

Solutions for Web sites (Internet)

- Development and maintenance Web sites
- Development of web applications
- Hosting sites
- Maintenance Web servers
- Management solutions for content (web interface for editing content)
- VPN (Virtual Private Network) for remote access to resources in your network in complete safety
- Configuring equipment for mobile access to remote internal resources (files, email, etc.)